

# About SAMAVESH

## WHAT IS SAMAVESH?

SAMAVESH, literally means inclusion. It aims to institutionalize and provide sustainability to the previously run ad hoc community policing schemes to enhance the involvement of the community in regular policing activities. It is a single-point of public interface, under the aegis of which a host of people-friendly schemes would be initiated. SAMAVESH aims to reduce trust deficit, dignity deficit and spatial disconnect among the citizens towards the police. Therefore, SAMAVESH in its operational term means Policing along with the Community.

## WHAT IS ATAL SEHBHAGITA KENDRA?

Atal Sehbhagita Kendras will be autonomous registered societies under the Societies Registration Act 1860, collectively managed by representatives of the community and police functionaries. Atal Sehbhagita Kendras is a two-tier system of policing in partnership with the community, managed through public committees having representatives of the civil society, specialists, NGOs, police functionaries and the civil administration.

- ❖ Provision of dignified access to police services and a forum to implement community-oriented programmes for Citizens
- ❖ A police-community partnership in crime prevention, grievance redressal, victim assistance and information related to law, rules and procedures, civic rights and duties
- ❖ An institutionalized effort to integrate community policing with the existing policing system

## RELEVANCE OF ATAL SEHBHAGITA KENDRA

- ❖ Easy and dignified access of the public to police services
- ❖ Improves community-police relations
- ❖ Transparency and promptness in service delivery and public dealings
- ❖ Forum to address the rights of all citizens and sections of the community
- ❖ Builds confidence of the people in crime management and grievance redressal
- ❖ Atal Sehbhagita Kendras will be established at different locations in Chandigarh. These centres will have distinct identity, own brand, code of administration, standard design and spatial features

## FUNCTIONS OF ATAL SEHBHAGITA KENDRA

The Atal Sehbhagita Kendras will be a distinct space for equitable and efficient access to police services and interactive forum for dispute resolution and crime detection

- ❖ Single Window Delivery of Citizen Services
- ❖ Grievances and Complaints Resolution
- ❖ Conflicts and Disputes Resolution
- ❖ Information and Awareness – For Crime Prevention
- ❖ Legal Aid and Victim Relief

## MAKING POLICE STATION ATAL SEHBHAGITA KENDRAS EFFECTIVE

- ❖ Provide a receipt of complaint to ensure efficient compliance and retrieval
- ❖ To ensure that people express their considered opinion at Police Station Atal Sehbhagita Kendra Committee meetings and ascertain that their views are recorded in the proceedings
- ❖ Take active interest to ensure regular and frequent committee meetings
- ❖ Spread awareness regarding Police Station Atal Sehbhagita Kendra and the services available therein
- ❖ Community Participation in Police Station Atal Sehbhagita Kendra activities
- ❖ Contribution of human and material resources by the community

# CONVERGENCE OF COMMUNITY POLICING

Atal Sehbhagita Kendras (ASKs) have convergence of community policing with:

## COMMUNITY

- ASKs provide citizens a dignified access to police related services and a forum to implement community-oriented programmes;
- ASKs provide space for police-community partnership from decision-making to implementation through formation of public committees; and,
- ASKs provide space for police-community partnership in crime prevention, grievance redressal, victim assistance and information related to law, rules and procedures, civic rights and duties.

## REGULAR POLICING

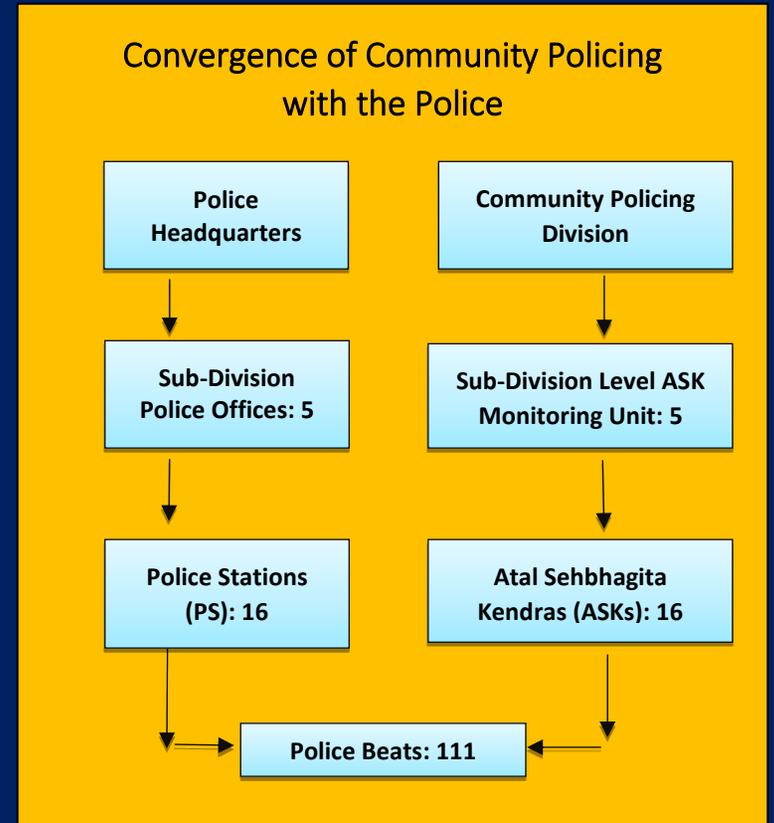
- ASKs are institutionalized effort to integrate community policing with the existing policing system.

## CIVIL ADMINISTRATION

- ASKs have a built-in mechanism of coordination with civil, judicial and non-government organizations.

## INFORMATION AND TECHNOLOGY

- ASKs function as a citizen-centric police governance model using web-based information and technology platforms;
- Mobile App based delivery of various services; and,
- Single-window delivery of various services.



# STRUCTURE OF ATAL SEHBHAGITA PROGRAMME

UT POLICE HEADQUARTERS Lay down policies and institutionalize SAMAVESH Programme		SUB-DIVISION POLICE OFFICE (5) Monitoring Unit	POLICE STATIONS (16) Implementing Unit	
UT Level Steering and Review Committee (UTLSRC)	<b>Community Policing Division (CPD) Units of CPD:</b> <ul style="list-style-type: none"> <li>• NRI &amp; Foreigner Affairs</li> <li>• Women and Children Protection and Welfare</li> <li>• Monitoring and Coordination</li> <li>• Grievance Redressal and Dispute Resolution</li> </ul>	Monitoring and Evaluation of the working of Police Station Atal Sehbhagita Kendras by the Sub-Division Level ASK Monitoring Unit (SDLMU) to be headed by DySP Sub Division	Police Station ASK Committee	<b>Police Station Atal Sehbhagita Kendra (PSASK)</b> <ul style="list-style-type: none"> <li>• Citizen Services</li> <li>• Grievances and Complaint Resolution</li> <li>• Minor Disputes Resolution</li> <li>• Information and Awareness: For Crime Prevention</li> <li>• Legal Aid and Victim Relief</li> </ul>